

# my montessori mentor

gold coast

## Orders, Dispatch and Deliveries

1. Orders and enquiries are placed via email at [info@mymentor.com.au](mailto:info@mymentor.com.au) or via telephone on 0418 537 236.
2. We provide a quotation for postage charges prior to placement of an order.
3. We provide an estimate of the postage delivery timeframe prior to placement of an order. Please know this is an estimate only and not a guaranteed delivery date.
4. Payment is accepted either via direct debit or credit card (mastercard and visa card only).
5. Our banking details for direct debit are provided on the quotation.
6. We endeavour to dispatch orders within two business days from receipt of payment of goods in full.
7. We ship via Australia Post or Sendle or other reputable carrier.
8. Parcel deliveries are trackable via a tracking order which we provide to you.